

# International Claims



You can't always avoid dental issues while traveling. Whether it's because of an accident or it's something that is causing you a great deal of pain, sometimes you have to see a dentist while abroad. These tips can help you when you return home and need to file a claim.

- The subscriber is responsible for submitting their claim to Delta Dental of Colorado (DDCO).
- You can either mail your international claims to DDCO at the address below or you can scan the claim and email it to us at [international\\_claims@ddpco.com](mailto:international_claims@ddpco.com).
- You must include a receipt for services and a **completed ADA claim form**. Please indicate if a currency exchange has been completed on the submitted fees. If you don't, DDCO will convert based on date of service.
- The patient is responsible for paying for the services in full at the time services are rendered. Reimbursement will be made to the subscriber as Delta Dental of Colorado does not mail claims or reimbursements internationally. If the subscriber resides outside of the U.S., we will mail payment to the employer to forward on to the subscriber.
- We will not request any additional information on international claims. Please provide all documentation for payment.
- Services are subject to plan maximums, frequencies and limitations.

## Claims Address

Delta Dental of Colorado  
PO Box 173803 | Denver, CO 80217-3803

## Customer Service

Toll-free: 1-800-610-0201  
Email: [customer\\_service@ddpco.com](mailto:customer_service@ddpco.com)